# Profit Sheet - Cost Reduction Guide

Workers Compensation



### STRAINS AND LIFTING INJURIES

Based on a sampling of claims in 500 McDonald's stores, 28% were due to Strains amounting to \$823,373 in losses

# <u>Injury Type</u> <u>Major Causes</u>

1. Lower Back Strains Lifting syrup boxes, beef patties, iced tea buckets.

2. Shoulder Strains Reaching for high shelves, or deep into a shelf

3. Cumulative Trauma Disorders Performing the same task over and over

#### REDUCING INJURY EXPOSURES:

- 1. Reducing exposure to heavy lift strains:
  - a. Move heavy objects to middle shelves to reduce bending. This includes syrup boxes, beef patties, bags of McCafe milk, and other heavy items.
  - b. Replace 4 gallon tea buckets with 2 gallon tea buckets.
  - c. Place more frequently moved items on middle shelves, and avoid top and bottom shelves. This includes where items are stored, and where they are used.
  - d. Encourage employees who are better able to perform the lifts to assist.
  - e. Place more frequently changed syrup boxes on the middle of the dispenser rack.
  - f. Train all employees in proper lifting techniques.
  - g. Encourage two person lifts on heavy items.
  - h. Lift garbage to the dumpster carefully. Swinging the bag in a twisting motion can wrench the back and cause serious injury.
- 2. Reducing Shoulder Strains
  - a. Never place heavy items on top shelves.
  - b. If items must be stacked high in the freezer, keep heavy items no more than chest height.
  - c. Encourage taller employees to assist with items that are higher up.
  - d. Train all employees to never climb shelves.
  - e. Restrict employees with prior shoulder injuries from reaching to lift.
- 3. Cumulative Trauma Disorders
  - a. Rotate employee positions where the task requires large numbers of similar movements (such as the fry position, where the arm and shoulder movements are similar).
  - b. Encourage employees to stretch on their breaks.
  - c. Where heavier lifts are necessary, such as loading shelves after a delivery, require that 2-3 crew members perform this task, opposed to 1.
  - d. Use carts to eliminate lifting. Carts can be used for heavy items, and there are specialized carts for tea buckets as well.

#### FREE RESOURCES TO ASSIST IN REDUCING STRAINS:

Resources from Profiting From Safety – www.profitingfromsafety.com

QUICK PRINT – Back to Lifting
QUICK VIDEO – The Force of Improper Lifting
QUICK VIDEO – Lifting Safely
Protecting Crew Backs
PRESENTATION – Employee Lifting